Mobisafar®
Making India Digital

Aadhar Enabled Payment System- AEPS

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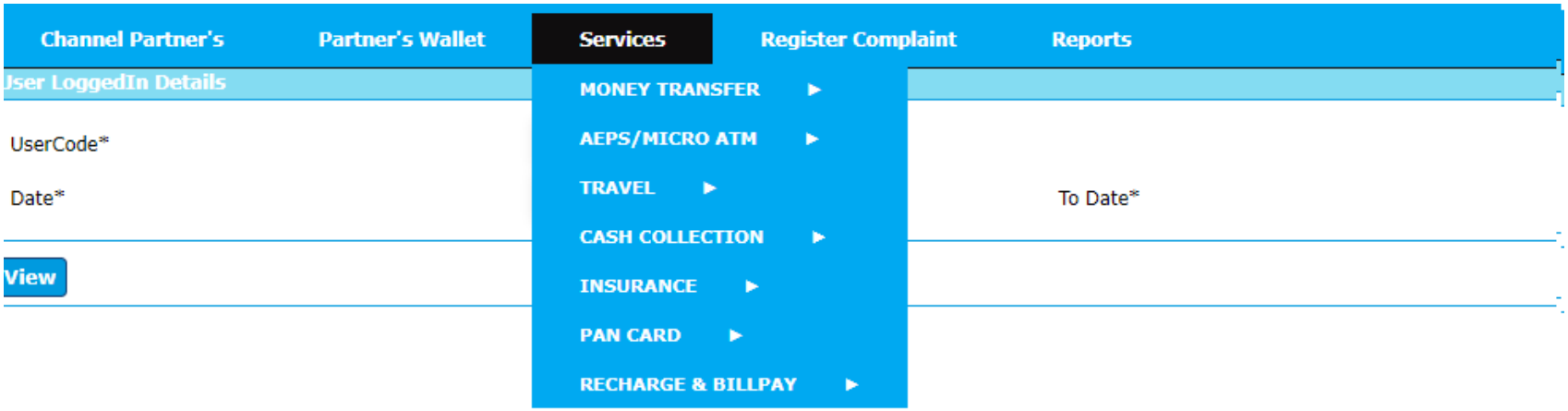
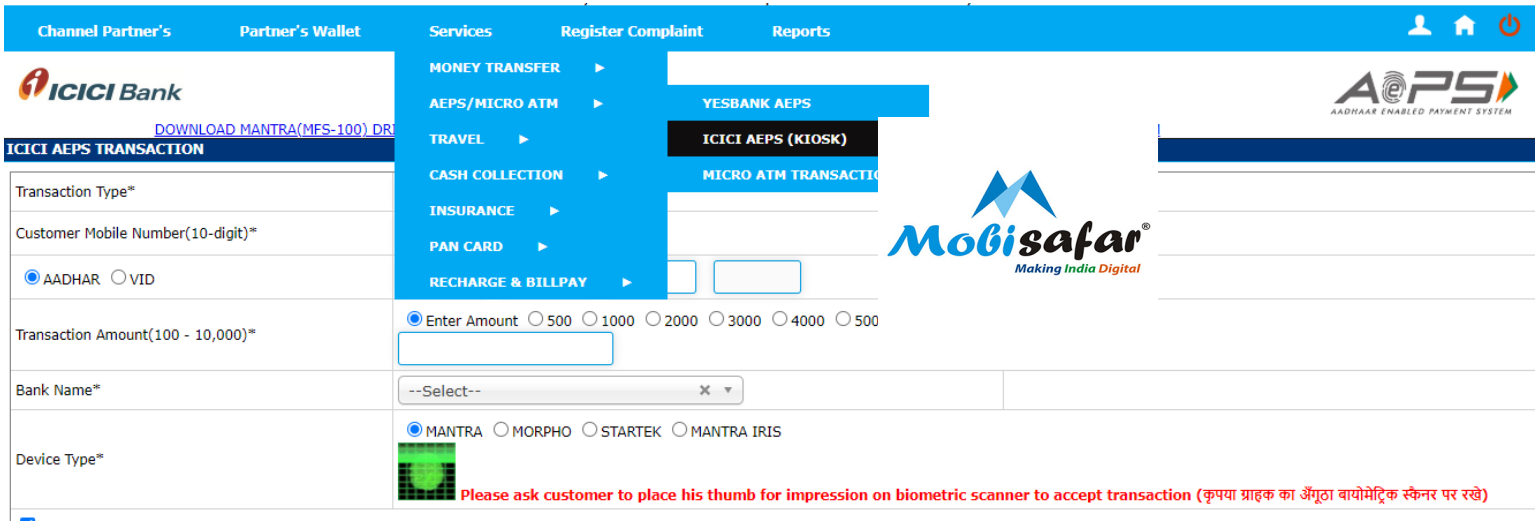
Step 1 : Select Services from Menu



Step 2 : Select ICICI/Yes Bank AEPS



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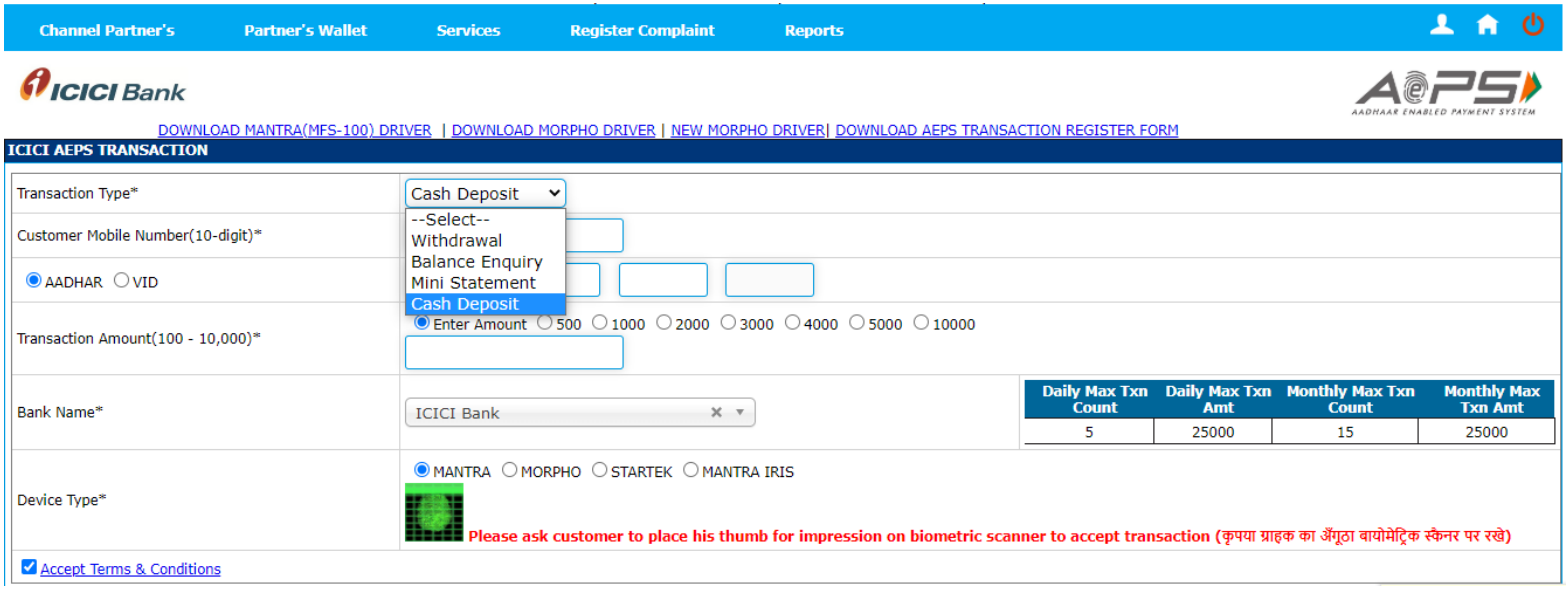
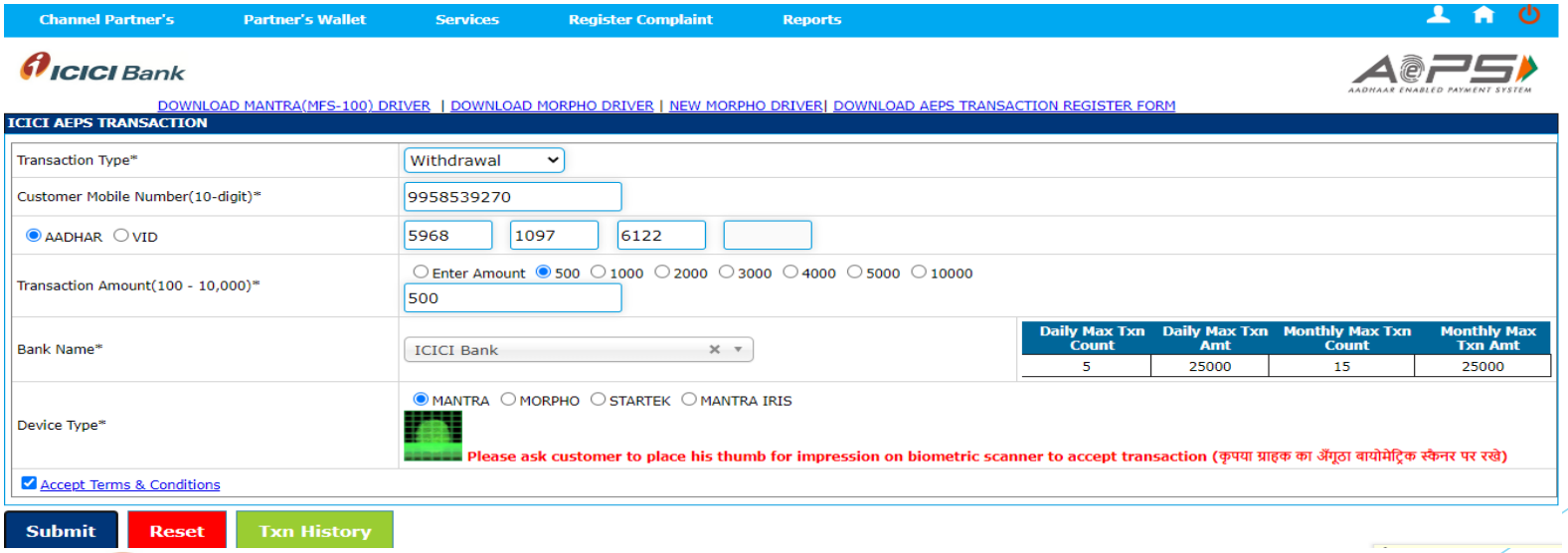
Step 3 : Select transaction type



Step 4 : For Withdrawal/ Cash Deposit/ balance Enquiry and mini statement please enter below details

- Customer mobile number
- Aadhar/VID id
- Amount
- Bank Name
- Select Type of device, now click Green Scanner then place finger for thumb impression and submit.



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Step 5 : Transaction Successful

AEPS Transaction Result

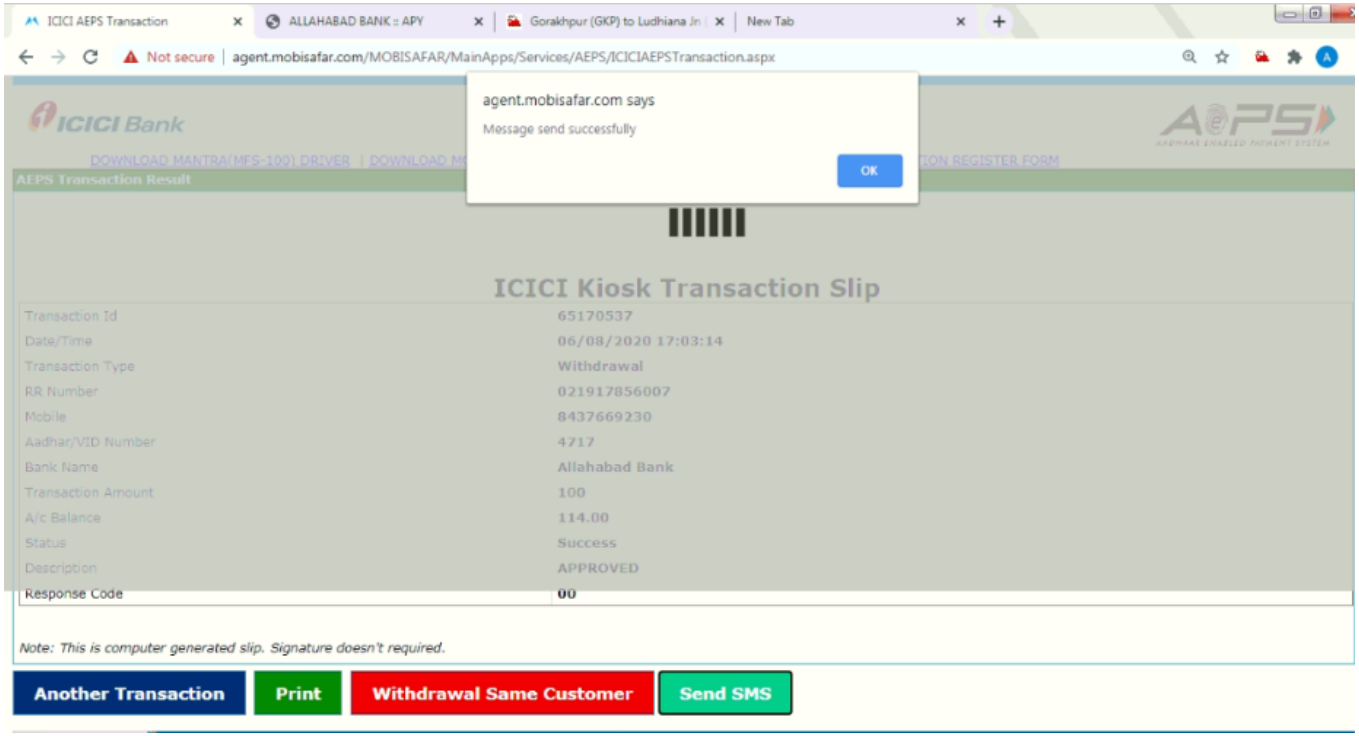
ICICI Kiosk Transaction Slip

Transaction Id	**65008190**
Date/Time	**05/08/2020 14:17:09**
Transaction Type	**Withdrawal**
RR Number	**021814443695**
Mobile	**9616416679**
Aadhar/VID Number	**3232**
Bank Name	**Allahabad Bank**
Transaction Amount	**2000**
A/c Balance	**18,328.00**
Status	**Success**
Description	**APPROVED**
Response Code	**00**

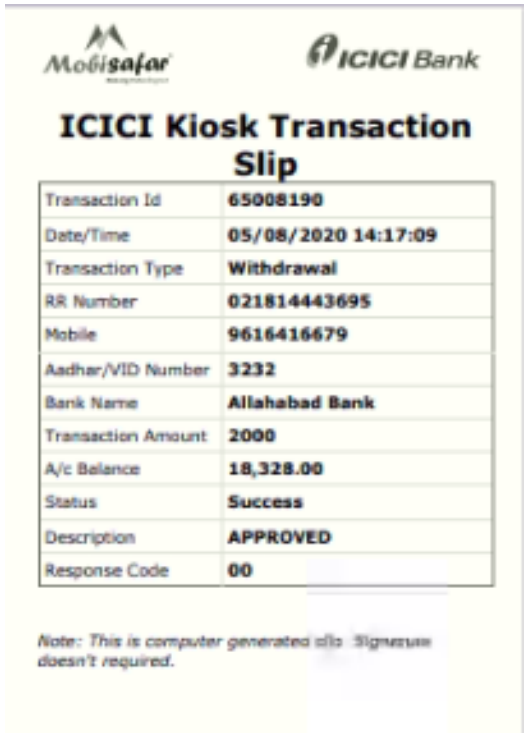
Note: This is computer generated slip. Signature doesn't required.

Another Transaction | **Print** | **Withdrawal Same Customer** | **Send SMS**

Step 6 : To avoid paper click on “Send SMS” to get successful message on Mobile



Step 7 : Print the Transaction Receipt



Mobisafar ICICI Bank

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Description	**APPROVED**
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FAQ

- **Transaction status is showing "Success“**
  - Amount already credited in your wallet. Kindly check ledger statement.

- **Transaction status is showing "Failed", but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch.

- **Transactions are getting Failed due to reason "invalid MC Code / Meta Tag"**
  - Please refresh RD service on Mobisafar App or restart RD service on Web

- **Transactions are getting Failed due to reason "Agent exceed daily transaction"**
  - Due to Banks Velocity checks transaction got Failed. Please try after some time.

- **Failed with Reason 91 Issuer inoperative but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch**.**

- **Failed with Reason 68 Timeout but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch.

- **Transaction status is showing "Pending", but customer account debited.**
  - Transaction will auto failed after 1 Day.

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THANK YOU

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