



# Aadhar Enabled Payment System- AEPS



## Step 1 : Select Services from Menu

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
User LoggedIn Details		MONEY TRANSFER ▶		
UserCode*		AEPS/MICRO ATM ▶		
Date*		TRAVEL ▶		To Date*
<a href="#">View</a>		CASH COLLECTION ▶		
		INSURANCE ▶		
		PAN CARD ▶		
		RECHARGE & BILLPAY ▶		

## Step 2 : Select ICICI/Yes Bank AEPS

Channel Partner's Partner's Wallet Services Register Complaint Reports

**ICICI Bank**  
[DOWNLOAD MANTRA\(MFS-100\) DR](#)

**ICICI AEPS TRANSACTION**

Transaction Type\*

Customer Mobile Number(10-digit)\*

AADHAR  VID

Transaction Amount(100 - 10,000)\*

Enter Amount  500  1000  2000  3000  4000  500

Bank Name\*

--Select--

Device Type\*

MANTRA  MORPHO  STARTEK  MANTRA IRIS

 Please ask customer to place his thumb for impression on biometric scanner to accept transaction (कृपया ग्राहक का अँगूठा बायोमेट्रिक स्कैनर पर रखें)

## Step 3 : Select transaction type

Channel Partner's | Partner's Wallet | Services | Register Complaint | Reports




[DOWNLOAD MANTRA\(MFS-100\) DRIVER](#) | 
 [DOWNLOAD MORPHO DRIVER](#) | 
 [NEW MORPHO DRIVER](#) | 
 [DOWNLOAD AEPS TRANSACTION REGISTER FORM](#)

**ICICI AEPS TRANSACTION**

Transaction Type*	Cash Deposit ▾							
Customer Mobile Number(10-digit)*	--Select--	<input type="text"/>						
<input checked="" type="radio"/> AADHAR <input type="radio"/> VID	Withdrawal	<input type="text"/>						
Transaction Amount(100 - 10,000)*	Balance Enquiry	<input type="text"/>						
	Mini Statement	<input type="text"/>						
	Cash Deposit	<input type="text"/>						
	<input checked="" type="radio"/> Enter Amount	<input type="text"/>						
	<input type="radio"/> 500	<input type="radio"/> 1000	<input type="radio"/> 2000	<input type="radio"/> 3000	<input type="radio"/> 4000	<input type="radio"/> 5000	<input type="radio"/> 10000	
Bank Name*	ICICI Bank <span style="float: right;">x ▾</span>							
							Daily Max Txn Count	Daily Max Txn Amt
							Monthly Max Txn Count	Monthly Max Txn Amt
							5	25000
							15	25000
Device Type*	<input checked="" type="radio"/> MANTRA <input type="radio"/> MORPHO <input type="radio"/> STARTEK <input type="radio"/> MANTRA IRIS							
	 Please ask customer to place his thumb for impression on biometric scanner to accept transaction (कृपया ग्राहक का अँगूठा बायोमेट्रिक स्कैनर पर रखें)							
<input checked="" type="checkbox"/> <a href="#">Accept Terms &amp; Conditions</a>								

Step 4 : For Withdrawal/ Cash Deposit/ balance Enquiry and mini statement please enter below details

- Customer mobile number
- Aadhar/VID id
- Amount
- Bank Name
- Select Type of device, now click Green Scanner then place finger for thumb impression and submit.

Channel Partner's    Partner's Wallet    Services    Register Complaint    Reports
👤 🏠 🔌




[DOWNLOAD MANTRA\(MFS-100\) DRIVER](#) | [DOWNLOAD MORPHO DRIVER](#) | [NEW MORPHO DRIVER](#) | [DOWNLOAD AEPS TRANSACTION REGISTER FORM](#)

ICICI AEPS TRANSACTION

Transaction Type*	Withdrawal											
Customer Mobile Number(10-digit)*	9958539270											
<input checked="" type="radio"/> AADHAR <input type="radio"/> VID	5968	1097	6122									
Transaction Amount(100 - 10,000)*	<input type="radio"/> Enter Amount <input checked="" type="radio"/> 500 <input type="radio"/> 1000 <input type="radio"/> 2000 <input type="radio"/> 3000 <input type="radio"/> 4000 <input type="radio"/> 5000 <input type="radio"/> 10000											
Bank Name*	ICICI Bank		<table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>Daily Max Txn Count</th> <th>Daily Max Txn Amt</th> <th>Monthly Max Txn Count</th> <th>Monthly Max Txn Amt</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">5</td> <td style="text-align: center;">25000</td> <td style="text-align: center;">15</td> <td style="text-align: center;">25000</td> </tr> </tbody> </table>		Daily Max Txn Count	Daily Max Txn Amt	Monthly Max Txn Count	Monthly Max Txn Amt	5	25000	15	25000
Daily Max Txn Count	Daily Max Txn Amt	Monthly Max Txn Count	Monthly Max Txn Amt									
5	25000	15	25000									
Device Type*	<input checked="" type="radio"/> MANTRA <input type="radio"/> MORPHO <input type="radio"/> STARTEK <input type="radio"/> MANTRA IRIS											
 <span style="color: red; font-weight: bold;">Please ask customer to place his thumb for impression on biometric scanner to accept transaction (कृपया ग्राहक का अंगूठा बायोमेट्रिक स्कैनर पर रखें)</span>												
<input checked="" type="checkbox"/> <a href="#">Accept Terms &amp; Conditions</a>												

Submit

Reset

Txn History

## Step 5 : Transaction Successful

### AEPS Transaction Result

#### ICICI Kiosk Transaction Slip

Transaction Id	65008190
Date/Time	05/08/2020 14:17:09
Transaction Type	Withdrawal
RR Number	021814443695
Mobile	9616416679
Aadhar/VID Number	3232
Bank Name	Allahabad Bank
Transaction Amount	2000
A/c Balance	18,328.00
Status	Success
Description	APPROVED
Response Code	00

Note: This is computer generated slip. Signature doesn't required.

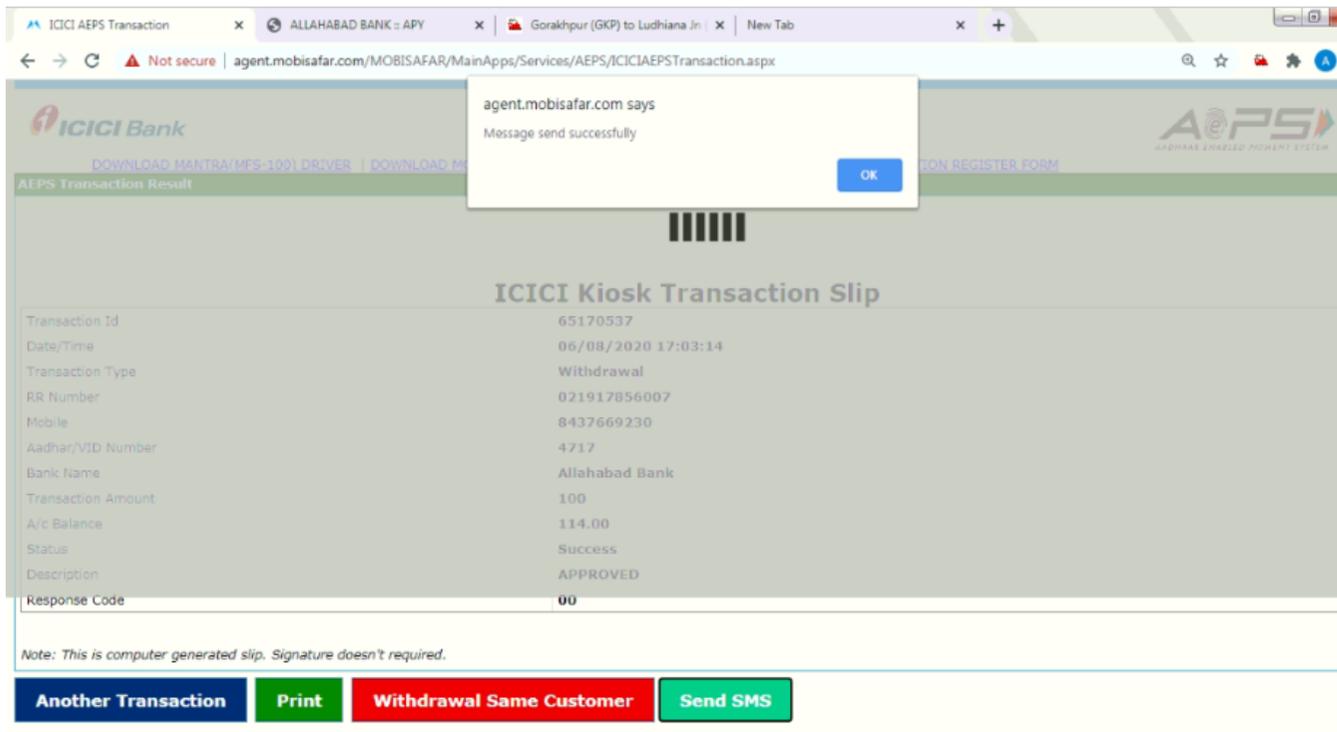
Another Transaction

Print

Withdrawal Same Customer

Send SMS

## Step 6 : To avoid paper click on “Send SMS” to get successful message on Mobile



The screenshot shows a web browser window with the URL `agent.mobisafar.com/MOBISAFAR/MainApps/Services/AEPS/ICICIAEPTransaction.aspx`. A modal dialog box is displayed in the center, stating "agent.mobisafar.com says Message send successfully" with an "OK" button. Below the dialog, the page displays an "ICICI Kiosk Transaction Slip" with the following details:

ICICI Kiosk Transaction Slip	
Transaction Id	65170537
Date/Time	06/08/2020 17:03:14
Transaction Type	Withdrawal
RR Number	021917856007
Mobile	8437669230
Aadhar/VID Number	4717
Bank Name	Allahabad Bank
Transaction Amount	100
A/c Balance	114.00
Status	Success
Description	APPROVED
Response Code	00

Note: This is computer generated slip. Signature doesn't required.

At the bottom of the page, there are four buttons: "Another Transaction" (blue), "Print" (green), "Withdrawal Same Customer" (red), and "Send SMS" (green).

## Step 7 : Print the Transaction Receipt

Mobisafar		ICICI Bank	
<b>ICICI Kiosk Transaction Slip</b>			
Transaction Id	65008190		
Date/Time	05/08/2020 14:17:09		
Transaction Type	Withdrawal		
RR Number	021814443695		
Mobile	9616416679		
Aadhar/VID Number	3232		
Bank Name	Allahabad Bank		
Transaction Amount	2000		
A/c Balance	18,328.00		
Status	Success		
Description	APPROVED		
Response Code	00		

Note: This is computer generated slip. Signature doesn't required.

## FAQ

- ❑ **Transaction status is showing "Success"**
  - Amount already credited in your wallet. Kindly check ledger statement.
- ❑ **Transaction status is showing "Failed", but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch.
- ❑ **Transactions are getting Failed due to reason "invalid MC Code / Meta Tag"**
  - Please refresh RD service on Mobisafar App or restart RD service on Web
- ❑ **Transactions are getting Failed due to reason "Agent exceed daily transaction"**
  - Due to Banks Velocity checks transaction got Failed. Please try after some time.
- ❑ **Failed with Reason 91 Issuer inoperative but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch.
- ❑ **Failed with Reason 68 Timeout but customer account debited**
  - Amount will get auto reversed within 3-4 working days (after date of transaction). If not reversed, please ask customer to get in touch with respective Bank Branch.
- ❑ **Transaction status is showing "Pending", but customer account debited.**
  - Transaction will auto failed after 1 Day.



THANK YOU

